



Quality policy

- SPO's management strives and has a vision to become a world leading company in the development and production of precision optics.
- The Company's management considers itself responsible for the quality management system and is committed to implement the quality policy in all areas of the Company's operations.
- The company believes that the quality of the products and services along with professionalism in all areas of the company's activities are key to its success, growth, and full satisfaction of its customers.
- The company believes it is very important to review the effectiveness of the quality management system while adhering to the principles of the ISO 9001: 2015 standard.
- The effectiveness of the system will be reviewed at regular intervals by:
 - ✓ Management reviews
 - ✓ Internal audits
 - ✓ External audits
- The company is constantly striving for process excellence and continuous improvement.
- The company encourages its employees to make suggestions to improve quality.
- The QMS adopts management of risks and opportunities as a basis for the company's decisions that are reflected in both the company's operational activities and business activities.
- The company considers the owners of the company, its customers, and employees as stakeholders according to the definition of the ISO 9001: 2015 standard and is committed to meet their expectations such as:
 - ✓ Adherence to the strategic plan
 - ✓ Quality of products and services
 - ✓ Customer Satisfaction
 - ✓ Employment stability and economic security
- The quality of the products and services provided to the Company will be monitored and suppliers will be evaluated based on quality indicators, service and their contribution to the satisfaction of the Company's customers.
- The company will strive to create long-term relationships with its suppliers based on trust and their commitment to quality.
- The company's management works to train its employees, preserve and back-up organizational knowledge in accordance with the promotion and cultivation of human resources and the preservation of accumulated knowledge.
- The company believes in the transparency and availability of data and information for all its employees as a key tool to improve the company's performance and the ability to make fast and quality data-based decisions.
- The company attaches great importance to the satisfaction of its customers and their needs to ensure a long-term communication and commitment.
- The company sees the implementation of the quality policy, teamwork, and cooperation between the factors in the company as a key tool for maximizing its achievements and meeting the company's goals.

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